



Always Advancing to
Protect What's Important.

March 18, 2020

Dear Valued Customer:

As a follow-up to the letter we posted to our website on March 13, 2020, we want to reassure you that Berry Global is proactively taking steps in a company-wide effort to maintain our supply chain for all products while we navigate the coronavirus situation. Berry's products range from nonwoven materials for healthcare and sanitation applications, to the clean and safe delivery of healthcare, food and beverage products to the consumer, and single use packaging, all which play critical roles in protecting against the spread of disease.

We are seeing significant variation in demand and we are actively working to maintain and/or increase production at each of our facilities to ensure our customers get the same quality and service Berry is known for. The situation is dynamic and as we have previously communicated, we are taking actions to ensure the safety of our employees and continuity of supply, including the following:

- Reinforcing existing Good Manufacturing Practices consistent with healthcare and food production
- Limiting travel for employees to only business critical activities
- Establishing clear criteria and questioning for all visitors necessary for production
- Developing coronavirus-specific safety contingency planning for employees and production
- Increasing raw material and finished good supply positions
- Redeploying our internal freight fleet to support the delivery of critical products

As a valued partner, we are continuing to navigate the rapid changes in customer order patterns while we are continuously monitoring labor, raw materials, supplies, and freight availability and fluctuations. We are taking considerable steps to meet your supply needs.

Your Berry account manager and customer support staff can assist you with questions as our goal is to keep you informed during this critical time.

We appreciate your continued support of Berry Global. Please know that we are working diligently to do our part in supplying all of our customers, including those with products directly linked to stopping the spread of coronavirus.

Sincerely,

Tom Salmon
Chairman and CEO
Berry Global