



Always Advancing to
Protect What's Important.

March 13, 2020

Dear Valued Customer:

With the ongoing spread of the coronavirus (COVID-19) around the world, we are continuing to monitor the situation carefully throughout our factories to minimize risk, avoid disruption, and provide continuity of supply. Daily executive meetings and frequent communications have been implemented internally to relay our best, proactive course of action as the situation evolves.

The health and safety of our employees, customers, and other stakeholders is of highest importance. As the situation continues to evolve, our procedures to keep these stakeholders safe evolves as well. The following are interventions in place that apply across our Berry team:

Travel: We have implemented a guideline for the postponement of international and domestic airline business travel for the next 30 days. At the end of this 30-day period, we will reevaluate to determine the best next steps. Non-airline travel critical to business operations will be evaluated for both safety and business continuity.

Visitors: Postings have been placed at all facilities providing guidance to visitors. All visitors should be screened, preferably in the planning stages, but at a minimum, prior to facility entry. Visitors should be asked the following questions and not permitted entry if any are answered in the affirmative:

1. Do you have any flu like symptoms, i.e. a fever, sore throat, headache, runny nose etc.?
2. Do you know that you have you been in contact with someone who is suspected or confirmed as having COVID-19 in the last 14 days?
3. Have you traveled to or from any of the "impacted areas" in the past 14 days?

Employees: We are working hard to protect the wellbeing of our employees. Berry employees have been instructed to go above the standard Good Manufacturing Practices and have been reminded of good hygiene practices such as hand washing. Guidelines from the World Health Organization regarding optimal hygiene practices have been distributed to employees. Facilities in severely impacted areas have also provided employees with essential items such as face masks, hand sanitizers, and disinfectant hand soaps.

For our business operations and supply chain, we are in close contact with suppliers to understand any delays we may face in the coming days and weeks. Internally, we are prioritizing production to best facilitate customer needs. At this time, we have not identified any major delays that will affect our ability to provide products and service. If this were to change, we will communicate quickly with impacted parties.

Our products (such as nonwoven materials for face masks, N95 respirators, protective apparel, and disinfecting wipes, to packaging for disinfecting sprays, hand sanitizers, and medicines) play critical roles in protecting against the spread of disease, as such, we have seen unprecedented demand. Please be assured that we have been and will continue to do our best to deliver and prioritize these in-demand items, as well as maintaining uninterrupted service to all customers.

We will continue to stay abreast of the situation and communicate any changes to you should they occur. Contact your Berry salesperson for specific questions or visit berryglobal.com for additional information.