

# Product Safety and Quality

Last Updated  
24<sup>th</sup> August 2023

## Significance

### Importance to Berry Global and Our Stakeholders

Maintaining a high standard of product quality and customer safety is a vital part of our business. Without adherence to rigorous quality control measures and safety protocols, product contamination could lead to the endangerment of consumers and the loss of product value.

**Our Customers:** Dedication to our product quality and safety reinforces trust and satisfaction among our customers. The delivery of products that consistently meet and exceed quality standards allows us to build long-lasting relationships with customers based on reliability and performance.

**Our Investors:** Our commitment to product quality and safety aligns with core values of our investors. By minimizing the risks associated with safety concerns and product recalls, we help build and maintain a positive brand reputation and safeguard shareholder value.

### Contribution to the Sustainable Development Goals (SDGs)

*[IMAGE 1] SDG 3: Good Health and Well-Being*

With a rigorous product quality and safety program, we safeguard consumer health, prevent potential risks associated with substandard or unsafe products.

*[IMAGE 2] SDG 8: Decent Work and Economic Growth*

Our business relies on our ability to consistently produce reliable and safe products. This continued success helps us preserve jobs and livelihoods in our operations and across the manufacturing supply chain, enabling continued economic growth.

*[IMAGE 3] SDG 9: Industry, Innovation, and Infrastructure*

Our commitment to producing high-quality, safe products amplifies responsible industry practices, driving further innovation and infrastructure development across the supply chain.

*[IMAGE 4] SDG 12: Responsible Consumption and Production*

Durable, reliable, and safe products last longer, eliminating a potential waste increase that could arise from the use of poor-quality items. Our high-quality products are designed with the circular economy and responsible growth at the core.

## Our Approach

Our manufacturing process is underpinned by a robust approach to product quality and safety. Our comprehensive program helps guarantee that our products meet the highest standards and prioritize consumer well-being and environmental integrity.

We are dedicated to quality assurance through our program that helps ensure stringent protocols are followed throughout the manufacturing process. From raw materials selection, to processing and packaging, our commitment to excellence enables us to manufacture products that align with practical, sustainable, and regulatory requirements.

Our approach is unwavering, with our wide-reaching program covering all aspects of product quality and safety, including finished goods regulations, global regulatory monitoring, and the avoidance of restricted substances.

## Key Metrics

The below metrics are based on Berry's Fiscal Years unless otherwise noted.

[TABLE 1]

## Key Strategies

### Product Safety Management

We embrace our responsibility to provide our customers with safe, high-quality products. Our Product Safety Management Program ensures the safety and compliance of all raw materials selected for use, while our skilled employees work together to deliver high-quality products that meet the practical, sustainable, and regulatory needs of our customers. We implemented a robust Product Safety Management Program to ensure the products and solutions we develop are safe and reliable, and our processes are transparent and well-documented. This program includes systems with guidelines for various topics: chemical safety, regulations for finished goods, product testing, certifications, management of change, global regulatory monitoring, and the deselection of the restricted substances noted in our [Restricted Substances List \(RSL\)](#). [IMAGE 5] To promote and support increasing use of Post-Consumer Recycled Plastic (PCR), we developed a PCR Due Diligence program which standardizes Berry's acceptance criteria for PCR suppliers (use a document link for PCR Due Diligence).

2022 program highlights are listed below, and a full outline of our Product Safety Management Program can be found in our [Product Safety and Quality Management Policy](#).

- Expanded Substances of Interest (SOI) testing program
- Completed full chemical disclosures for entire wipes portfolio
- Documented all products containing substances that require a California Proposition 65 disclosure
- New PCR supplier development role expands our ability to purchase approved PCR by partnering



with our PCR suppliers to improve their understanding of our requirements and regulatory knowledge

- Increased the number of nonwoven manufacturing sites with the OEKO-TEX 100 Certification

### *Restricted Substances*

We implemented our universal RSL to help guide sustainable product development activities. Materials restricted from purchase and use include raw materials containing conflict minerals, heavy metals, Substances of Very High Concern (SVHC), natural rubber latex, ozone-depleting substances (ODS), Perfluorooctanoic acid/ Perfluorooctane sulfonate (PFOA/ PFOS), and Restriction of Hazardous Substance (RoHS) chemicals. Raw materials containing California Proposition 65 listed substances are subject to internal controls, including appropriate risk mitigation steps that meet desired functionality for alternate materials, finished good testing to confirm the presence or absence of the listed substance, and exposure modelling, where applicable. We also encouraged the use of Roundtable on Sustainable Palm Oil (RSPO) feedstock in products containing palm oil or palm kernel oil derivative (e.g., as a stabilizer). In addition to meeting our restriction requirements for raw materials, we also conformed to customer specific RSL conditions. This combination of internal and external requirements allows us to meet the varied needs of our customers. Our [RSL Policy](#) is publicly available. [IMAGE 6]

## Quality Management Program

[CHART 1] We are committed to providing responsibly sourced, high-quality, innovative products to our customers. Through our established quality management program, we set annual goals, monitor the product regulatory landscape, and respond to changing market dynamics. In addition, we maintain the highest possible standards of product stewardship to help ensure the safe and responsible use of materials and enhance product quality through design and development. As part of our ambition to achieve continuous improvement in all aspects of product development, we encourage our facilities to participate in global quality system standards and achieve third-party certifications, such as ISO 9001, FSCC 22000, and SQF. [IMAGE 7]

## Disclosures

GRI 2-27 [Compliance With Laws and Regulations]

GRI 416(3-3) [Customer Health and Safety]

GRI 416-1 [Assessment of the Health and Safety Impacts of Products and Service Categories]

GRI 416-2 [Incidents of non-compliance concerning the health and safety impacts of products and services]

SASB RT-CP-250a.1 [Number of Recalls Issued, Total Units Recalled]

SASB RT-CP-250a.2 [Discussion of Process to Identify and Manage Emerging Materials and Chemicals of Concern]

The PCR Due Diligence document should be referenced here.